

Clear, concise information is key

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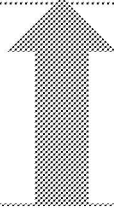


What Is Next

Next Steps

Week 1

- Provide a review of current actions
- Engage staff, visit facilities and analyze data
- Make interim report



Week 2

- Carry out more detailed study of initial findings
- Make recommendations for Improving water quality
- Provide a plan, cost and schedule for change

Questions Being Heard

REMEMBER

We just started. Might not have an answer yet to your question

- **When will water improve** - The water has improved with current actions. More changes will occur over weeks and months because of safety reviews
- **Date of next update and final report** – An update will be provided next week and a report the following week.
- **Time frame for implementing recommendations** – The City is already started. Others a few days and some weeks or months due to State approval being required or weather.
- **Cost of changes** – Don't know yet but we are aware of the financial concerns

More Questions Being Heard

- **How are TTHM formed** – It's the reaction of chlorine to organics (leafs, dirt) in the water.
- **How to reduce TTHM** – Reduce organics before introducing chlorine and shorten time chlorine has to react with the organics
- **What causes discoloration** – Older lines, the iron parts of the system will leach iron into the water causing the discoloration. Other times its just air built up.
- **Why no discoloration with DWSD** – There was. Flint had a bad time with breaks of old line and is doing lots of construction. This stirred up the water and caused discoloration.

More Questions Being Heard

- **Can you test my water** – The city will test your water for free. But, only 2 of 20 people have taken the city up on the offer since it began offering the service.
- **Medical problems** – Some people may be sensitive to any water. Talk to your doctor. The City is communicating with the medical community.
- **Confidence that future problems will be avoided** – Recommendations will include putting programs in place to better respond to water changes and assure quality



Questions?